

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad MortonPhone: (602) 542-0836Fax: (602) 542-2129

47

Priority: Respond Within Five DaysOpinion No. 2006 - 51846Date: 5/9/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By:

Sky

Gerock

Account Name:

Sky & H.A. Gerock

Home: (928) 342-2997Street:

Foothills

Work:City:

Yuma

CBR:State:

AZ

Zip: 85367

is:Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Sherrill Sever

Contact Phone: (928) 342-1238Nature of Complaint:

Docket No WS 03478A-05-0801

Arizona Corp. Commission

Utilities Division

1200 West Washington

Phoenix, Az. 85007

SUBJECT: Far West Water & Sewer Rate Increase On Sewer.

We bought our property from H&S Development parent Corp. of Far West on the golf course at a higher price than property not backed up to the golf course which is where the sewer plant now exists.

When the wind blows from the south or in the evenings when the air is heavy, we have to close all doors & windows due to the "odor" from the sewer plant. We cannot enjoy evenings outdoors. H&S sold hundreds of lots connecting to the sewer at which time management did not have the knowledge to increase capacity for the sewer system. The owners of H&S took profits & did not upgrade the system.

Now owners because of their poor management & greed want us "the taxpayers" connected to the system to pay for their error & greed. Is it possible that this is a way to increase the value of the sewer & water company's revenue, for a possible sale to the city of Yuma, giving the city of Yuma a reason for annexation?

A suggestion by a winter resident at the recent meeting in Yuma was to adjust fees according to water consumed to be in alignment with sewer fees. The problem with this suggestion is with 2 RV'S (4 people) on 1 lot with no landscaping could use approx. \$15.00 mo. fees for water. In comparison to a stick house with 2 people & landscaping could amount to \$100. mo. for water consumption.

Compare this to 4 people using the system for sewer with low water consumption, to 2 people using the system with high water consumption, would be paying approx. 12 times more sewer fees more than the RV lot.

Far West water & sewer Inc. have improved the "water" quality & reliability, 'Why can't the same be done with the sewer system'? Then ask for increases!!

Thank-You

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928-342-2997

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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer to acknowledge receipt of opinion. Explained docket process.

End of Comments

Date Completed: 5/9/2006

Opinion No. 2006 - 51846
